

Terms and Conditions

Scope

By accessing, browsing or using this website you acknowledge and agree to be bound by these terms and conditions. Zinc Group Pty Ltd (ABN 24160 419 563) reserves the right to amend or update the terms and conditions at any time without providing notice to you. A reference to Zinc Pty Ltd in these terms and conditions includes its related bodies corporate and any of its directors, officers, employees, consultants and shareholders.

Disclaimer

The information and ideas contained on the website are provided in good faith and, to the best of Zinc Group Pty Ltd's knowledge, are accurate and current. However, Zinc Group Pty Ltd does not make any representation or warranty as to the accuracy or completeness of that information or those ideas (including any information or ideas provided to this website by third party suppliers). Zinc Group Pty Ltd disclaims all representations and warranties, express or implied, including but not limited to implied warranties of merchantability, fitness for purpose and non-infringement of intellectual property rights. For the avoidance of doubt, Zinc Group Pty Ltd does not warrant that this website or any information or ideas contained on it or any goods or services sold will meet your requirements or be fit for a particular purpose.

Copyright

Copyright in this website is owned by Zinc Group Pty Ltd. Material or information on the website comprises copyright material, trademarks and registered trademarks ("intellectual property rights") which are the property of Zinc Group Pty Ltd and third parties. Those intellectual property rights may only be used by you for the purposes of browsing the website and acquiring goods and services from it.

Virus Warning

All care is taken to ensure that the website and Zinc Group Pty Ltd's data transmissions are free from viruses. However, it is your responsibility to scan any such data for viruses.

Product Information & Pricing

Prices of goods and services and delivery fees displayed on the website are current at the time of display. Such amounts are subject to variation without notice. We will always attempt to be as accurate as possible with our product descriptions and pricing. However, we are unable to warrant that such information is accurate, complete, reliable, current or error free.

Placing Orders

Orders will not be despatched until payment in full has been received and Zinc Group Pty Ltd is satisfied with the integrity of the order. You agree to provide Zinc Group Pty Ltd with current, complete and accurate information (including your name, address, email address and credit card number when placing an order. Should you enter the wrong address, we will not re-send the order to the correct address at our expense. Placement of an order by you constitutes an offer to enter into an agreement with us. We will email you a Tax Invoice/Order confirmation for the sole purpose of confirming the details of your order.

Cancelling Orders

We reserve the right to cancel orders at our sole discretion at any time. In those circumstances, we will not be held liable for any loss or damage incurred by you arising out of in connection with the exercise of these rights. If you need to cancel an order, please contact us immediately on 1300150 960.

Our agreement with you only comes into existence once we have both confirmed your order and your payment has been successfully processed. Once we have accepted payment for an order, cancellation of the order is within our sole discretion.

Delivery

We will provide you with an estimated date for delivery of all goods. While we make every effort to deliver by this time, all dates specified are estimates only. If an order does not arrive by the due date, we will lodge enquiries with the courier to ensure that delivery occurs as soon as possible. We will not be held liable for any loss or damage resulting from late delivery. You acknowledge and agree that late delivery does not constitute a breach by us of our agreement and does not entitle you to cancel an order.

Please note that if an item has been lost in transit, we will not despatch a replacement item immediately. Replacement items will only be despatched at our discretion. We will not accept liability for any loss or damage arising from items lost, stolen or damaged after delivery has taken place.

Privacy Policy

Please see our [Privacy Policy Page](#) for further information.

Indemnity

You agree to indemnify Zinc Group Pty Ltd against any and all claims, loss or damage (including without limitation any claims by third parties) that it may incur arising out of or in connection with a breach of this agreement by you or any user of your account, your use of this website or the placement or transmission of any information on this website by you or any users of your account. Limitation of Liability Zinc Group Pty Ltd's maximum liability in connection with any goods or services supplied to you will, to the maximum extent permitted by law, be limited to:

In respect of goods, the replacement or repair of the goods, the supply of equivalent goods, the cost of replacing or repairing the goods or the cost of obtaining equivalent goods; and in respect of services, the re-supply of the services or the cost of re-supplying the services. Zinc Group Pty Ltd will not be liable for any indirect, special or consequential damage including (but not limited to): any loss of use, profits, data or other intangibles, damage to goodwill or reputation arising out of or in connection with the use, inability to use, performance of failure of this website; or damages for product liability, personal injury or negligence resulting from the use of goods or services supplied to you, or on behalf of you, through the website.

Frequently asked Questions

Can be accessed at https://worththewait.toyota.com.au/assets/Toyota_WTW_FAQs.pdf